ISO 50001 Case Study: Primark

Primark are the UK's leading retailer in fashion clothes and has stores across Europe and the USA.

In 2017 Primark commissioned John Mulholland to design an Energy Management System (EnMS) to be compliant with ISO 50001:2011. The EnMS was built and operated and then certified by Lucideon in November 2018. The scope covered stores, offices and distribution centres in the UK and the Republic of Ireland.

In 2018/19 the EnMS was extended to Primark facilities across mainland Europe as a means of complying with ESOS before the compliance date of 5 December 2019. This was successfully concluded.





John Mulholland built the EnMS and also worked with the Primark team to populate the system. He also conducted the Management Review and trained the internal auditors and the Significant Energy Users.

In 2020/21 John rewrote the EnMS to transition to the new version of the Standard: ISO 50001:2018. This involved re-training key staff. Also the scope of the EnMS was extended to new stores in Europe and to the USA. The three yearly recertification audit took place in November 2021.

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